Financial Results for the first quarter of fiscal 2019 and New medium-term management plan

July 25,2019 Systena Corporation Security code:2317 (First Section of the Tokyo Stock Exchange)

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Company Outline



[Established]March 1983Commo[Fiscal period]MarchINumber	Aonetary and dities Exchange]TSE 1st SectionStock]1,513,750,000 Yenr of outstanding shares]112,720,000 shares				
And Chairman Representative Director : Kenji Miura Director : and President Managing Director : Takafumi Kai Director : [Auditor]	Shinichiro Kawachi Director : Shingo Hemmi Makoto Taguchi Outside Director : Yukio Suzuki Hiroyuki Fujii Outside Director : Kouichi Ogawa Iasao Sato, Yoshihiro Nakamura, Hiroshi Adagawa				
 Solution Design Business Development of self-driving and in-vehicle systems Development of various social infrastructure systems Development smartphone and web applications Embedded development using robotics, artificial intelligence and IoI Comprehensive support for various systems and services from planning to design, development verification and operation 	 Framework Design Business Development of mission-critical systems for the financial sector (for the non-life insurance, life insurance, and banking industries), the industrial sector, public sector 				
 IT Service Business Operation, maintenance, and monitoring of systems and networks Help desk and user support 	 Solution Sales Business IT-related products for corporate customers, such as servers, computers, peripherals, and software Provision of infrastructure building, virtualization and other IT device/equipment-related services 				
 Cloud Business Offering Systena's own service, 'Canbus.' ('Canbus.IoT', 'Cloudstep', 'Web Shelter'. Offering and supporting introduction of G Suite, Microsoft Office 365, and other cloud services Mobile communication-related technical support, development and verification support, provision of various solutions Trend research and commercialization of the latest technologies and services Planning and management of social games for mobile, smartphone, PC 					

Domestic Group Companies



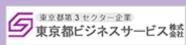
Consolidated subsidiaries

ProVision **ProVision Co.**, Ltd.

[Capital] 85,000,000 Yen [Ratio of capital contribution] 100%

Information terminal software development support, technical support, Mobile device and webbased app quality verification, System operation and maintenance

(Solution Design Business) (Framework Design Business)



Tokyoto Business Service Co.,Ltd

[Capital] 100,000,000 Yen [Ratio of capital contribution] Systena 51% TOKYO METRO-POLITAN GOVERNMENT 49%

Data entry, Large volume output, Mailing service, Secretariat agency, Paperwork agency. Model company for employing heavily disabled persons incorporated jointly with TOKYO METROPOLITAN GOVERNMENT.

(IT Service Business)



[Capital] 65,000,000 Yen [Ratio of capital contribution] 76.7%

Design, manufacture and sales of IoT/M2M router, LTE/3G/WiMAX2+/PHS router, Wi-Fi board, Android terminal, wireless digital signage, antenna etc

(Solution Design Business)



Internet of Things, Inc.

[Capital] 50,000,000 Yen [Ratio of capital contribution] 100%

Provide planning, development, sales and other services in the fields of IoT, robots, Fintech and social media.

(Investment & Incubation Business)

Equity method affiliated companies



[Capital] 95,000,000 Yen [Ratio of capital contribution] 25.36%

Development and sale of products (software) for computers and related equipment, Provision of personnel including computer engineers and technicians.

(Solution Design Business)



[Capital] 75,000,000 Yen [Ratio of capital contribution] 65%

Planning and management of social games for mobile, smartphone, PC

(Consumer Service Business)

毎株式会社ティービーエスオペレーション

TBSOPERATION CO., LTD

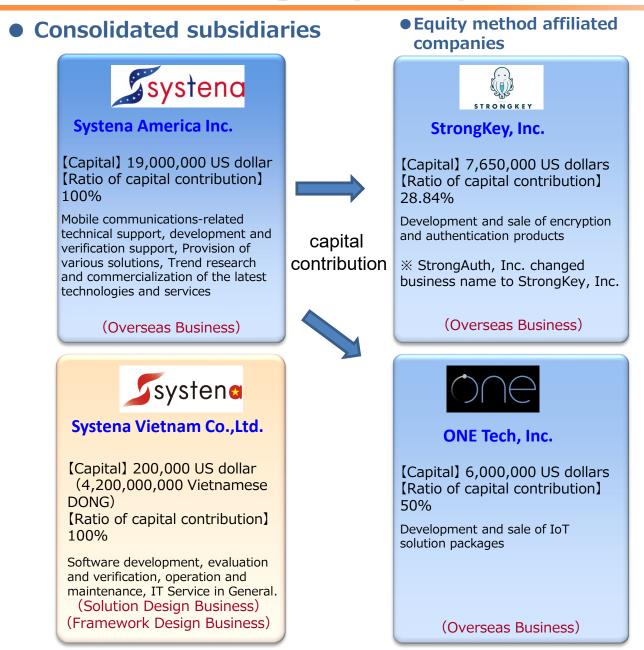
[Capital] 30,000,000 Yen [Ratio of capital contribution] Tokyoto Business Service Co.,Ltd 100%

Employment transition support and continuous employment support based on the General Support for Persons with Disabilities Act. Employment training for persons with disabilities.

(IT Service Business)



Overseas group companies



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Financial Results for the first quarter of fiscal 2019 (Consolidated)

(in millions of yens)

	1Q Fiscal 2019		1Q Fiscal 2019 1Q Fiscal 2018		l 2018	YoY rate	
	Amount	Profit ratio	Amount	Profit ratio	Amount of change	rate of change	
Net sales	15,246	_	13,476		1,769	13.1%	
Operating profit	1,864	12.2%	1,468	10.9%	396	27.0%	
Ordinary profit	1,817	11.9%	1,419	10.5%	397	28.0%	
Profit attributable to owners of parent	1,230	8.1%	943	7.0%	287	30.5%	

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Financial Results 1Q



Sales by Segment (Consolidated) <YoY rate>

(in millions of yens)

	1Q Fiscal 2019		1Q Fiscal 2019 1Q Fiscal 2018		YoY rate	
	Amount	Sales distribution ratio	Amount	Sales distribution ratio	Amount of change	rate of change
Solution Design	5,601	36.7%	4,913	36.5%	687	14.0%
Framework Design	1,349	8.9%	1,251	9.3%	97	7.8%
IT Service	2,024	13.3%	1,818	13.5%	205	11.3%
Solution Sales	5,959	39.1%	5,225	38.8%	733	14.0%
Cloud	282	1.9%	227	1.7%	55	24.3%
Overseas	22	0.1%	20	0.1%	2	10.4%
Investment Incubation	63	0.4%	111	0.8%	▲47	▲ 43.1%
Adjustment	▲56	▲0.4%	▲91	▲0.7%	35	
Total	15,246	100.0%	13,476	100.0%	1,769	13.1%

Financial Results 1Q



Operating profit by Segment (Consolidated) <YoY rate>

(in millions of yens)

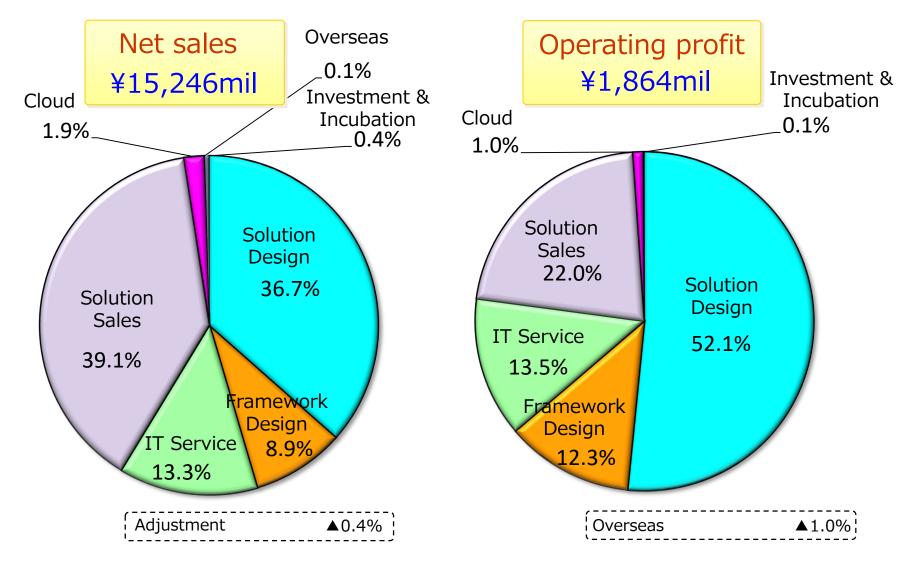
	1Q Fiscal 2019		1Q Fiscal 2019 1Q Fiscal 2018		YoY rate	
	Amount	Profit ratio	Amount	Profit ratio	Amount of change	rate of change
Solution Design	970	17.3%	715	14.6%	255	35.7%
Framework Design	230	17.1%	179	14.4%	50	28.0%
IT Service	252	12.5%	221	12.2%	30	14.0%
Solution Sales	409	6.9%	323	6.2%	86	26.6%
Cloud	18	6.5%	37	16.7%	▲19	▲51.6%
Overseas	▲18		▲16		▲2	
Investment Incubation	1	2.1%	5	5.3%	▲4	▲77.1%
Adjustment						
Total	1,864	12.2%	1,468	10.9%	396	27.0%

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Composition of Net Sales and Operating Profit by Segment



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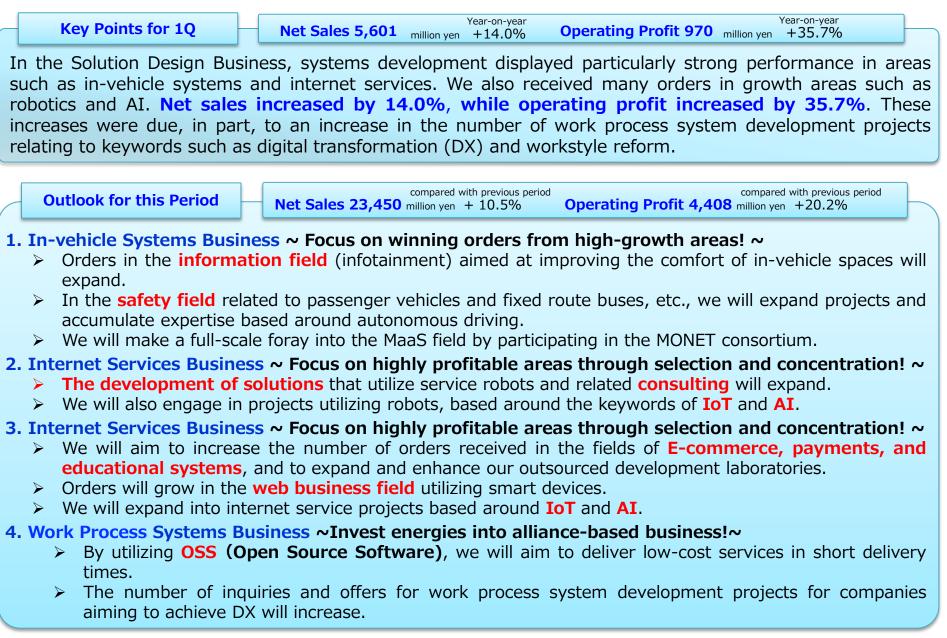
Financial Results 1Q

Outlook by Segment

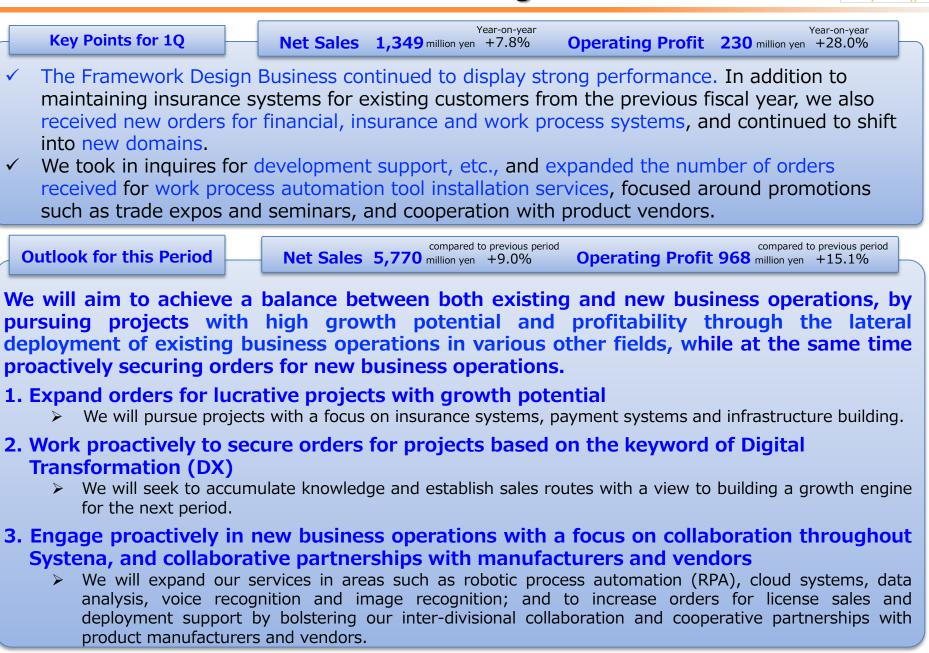
1.Solution Design Business 2.Framework Design Business 3.IT Service Business 4.Solution Sales Business 5.Cloud Business 6.Overseas Business

1. Solution Design Business





2. Framework Design Business



'stena

3. IT Service Business



✓ Additionally, we cultivated new customers using AI chat bots and IT training as sales hooks.

compared to previous period

In addition to expanding our market share, the market itself, and sales, we will also seek to shift to a high-profit business model, and shift management resources to projects in high added-value fields.

Net Sales 8,692 million yen +11.0%

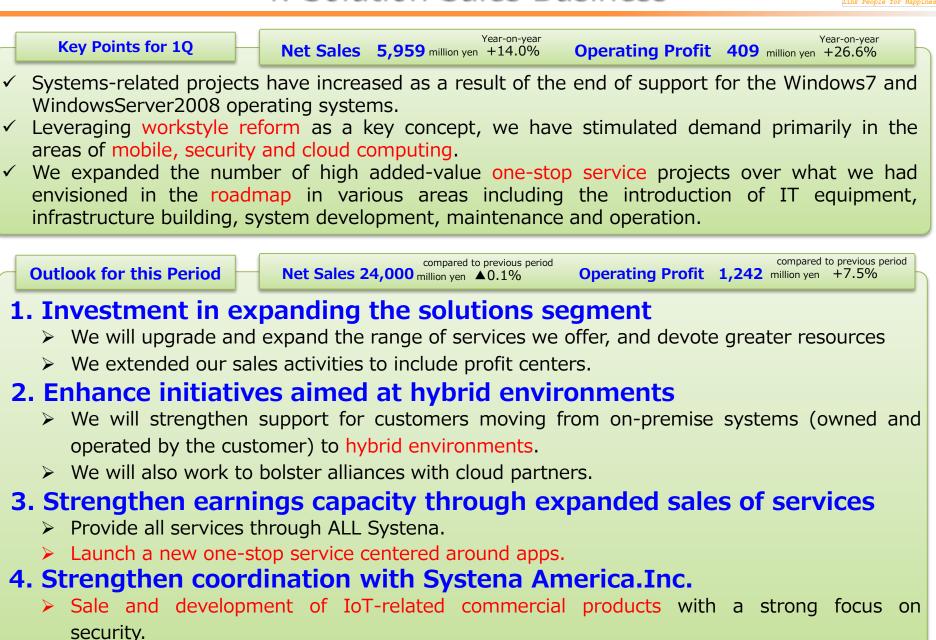
Outlook for this Period

We will shift from conventional services utilizing the ability to mobilize human resources such as help desk and system operator services to per-service contracted business services underpinned by expertise gained from projects and English language ability, such as high added-value IT support, IT infrastructure, PMO and lab services. We will make changes to providing services more directly linked to the expansion of customers' businesses, and also expand the number of customers we serve and net sales by deploying AI chat bots and RPA new commercial products while upgrading and expanding our existing offerings.

compared to previous period

Operating Profit 1,220 million yen +14.2%

4. Solution Sales Business



'stena

5. Cloud Business



	Key Points for 1Q	Net Sales	282 mil	Year-on-year lion yen +24.3%	Operating I	Profit 18	million yen	Year-on-year ▲51.6%
✓	Orders received for the inquiries from operation demand based on ke management.	ns (i.e. wo	ork pro	ocess) divis	ions as a r	result o	f stin	nulating
✓	Due to migrating group strong sales of Cloudst increase in the number of	ep. SI on	private	e clouds is a	· · · · · · · · · · · · · · · · · · ·		•	• •

Outlook for this Period Net Sales 1,230 compared to previous period million yen +8.9% Operating Profit 64 compared to previous period million yen \$67.6%

During this period, we will aim to increase and expand sales of our own proprietary services, primarily Canbus., and stimulate demand through advance investments aimed at **increasing brand recognition**, **enhancing product power** and **improving the level of customer satisfaction**.

- **1.** Improving recognition of Canbus. and bolstering sales promotion through advance investment
 - Using industry-targeted approaches such as web promotion, aimed primarily at work process and management issues such as DX and workstyle reform, we will engage in activities to improve offline brand recognition (i.e. brand power).
- **2. Enhancing services through advance investment**
 - In order to enable the realization of various services, we will enhance our product power and bolster our human resources to improve our support capabilities. We will also achieve an increased level of customer satisfaction.

6. Overseas Business (Systena America Inc.)





* The CCPA (California Consumer Privacy Act) is a California state law that gives consumers the right for control of the handling of their own personal information. The act applies not only to companies located within the state of California, but all companies that have net sales of a certain level (\$25 million and above) and have acquired personal information (including business cards and e-mail addresses) from citizens of the state of California.



Earnings Forecast for Fiscal 2019 (Consolidated, Full Year)

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Earnings Forecast for the Full Year (Consolidated)



(in millions of yens)

	Fiscal 2019 Earnings Forecast				2018	YoY rate	
	Amount	Profit ratio	Amount	Profit ratio	Amount of change	rate of change	
Net sales	63,147	_	59,742	_	3,404	5.7%	
Operating profit	7,865	12.5%	6,902	11.6%	962	14.0%	
Ordinary profit	7,622	12.1%	6,706	11.2%	915	13.7%	
Profit attributable to owners of parent	5,140	8.1%	4,584	7.7%	555	12.1%	



Sales by Segment

(in millions of yens)

		2019 Forecast	Fiscal	2018	Yoy	' rate
	Amount	Sales distribution ratio	Amount	Sales distribution ratio	Amount of change	rate of change
Solution Design	23,450	37.1%	21,214	35.5%	2,235	10.5%
Framework Design	5,770	9.1%	5,294	8.9%	475	9.0%
IT Service	8,692	13.8%	7,827	13.1%	864	11.0%
Solution Sales	24,000	38.0%	24,032	40.2%	▲32	▲0.1%
Cloud	1,230	2.0%	1,129	1.9%	100	8.9%
Overseas	150	0.2%	120	0.2%	29	24.8%
Investment Incubation	305	0.5%	397	0.7%	▲92	▲23.3%
Adjustment	▲450	▲0.7%	▲272	▲0.5%	▲177	_
Total	63,147	100.0%	59,742	100.0%	3,404	5.7%

*Consumer services are included in Investment Incubation for this period.

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Operating profit by Segment

(in millions of yens)

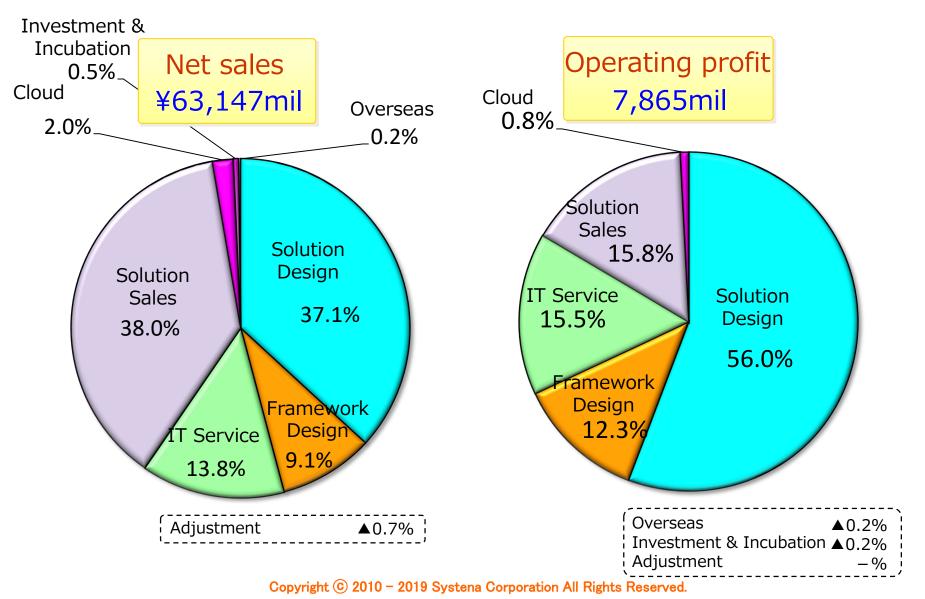
		Fiscal 2019 Earnings Forecast		2018	YoY	rate
	Amount	Profit ratio	Amount	Profit ratio	Amount of change	rate of change
Solution Design	4,408	18.8%	3,666	17.3%	741	20.2%
Framework Design	968	16.8%	841	15.9%	126	15.1%
IT Service	1,220	14.0%	1,067	13.6%	152	14.2%
Solution Sales	1,242	5.2%	1,155	4.8%	86	7.5%
Cloud	64	5.2%	197	17.5%	▲133	▲67.6%
Overseas	▲15	▲10.0%	▲31		16	-
Investment Incubation	▲22	▲7.2%	5	1.3%	▲27	▲520.4%
Adjustment	_	_	_	_	_	_
Total	7,865	12.5%	6,902	11.6%	962	13.9%

*Consumer services are included in Investment Incubation for this period.

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Composition of Net Sales and Operating Profit by Segment





Systena Group Management Objectives and Basic Policy

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The management objective of the Systena Group is to become one of Japan's leading IT companies and support the Japanese economy from the ground up!

To achieve this, we embrace the basic policy of balanced management, controlling the conflicting qualities of "destruction and creation," "stability and growth" and "maintenance and innovation" in the right balance while continually placing the axis of management at the central point of the pendulum.



Stable and high dividends High return on equity High ratio of operating profit to sales

To achieve these targets, we will strive to establish a high earnings structure consistent with a basic management policy emphasizing balance between growth and stability.



Systena **New medium-term** management plan <five-year> (Fiscal 2019~ Fiscal 2023)

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Major Management Policy

Improve Productivity with Data-Driven Management

- We will implement high-precision cost price management and grasp real profits and losses at an early stage by utilizing IT business management systems built using our proprietary Systena-developed platform Canbus.
- Based on visualization of management data and management information enumerated using predictive AI, we will seek to thoroughly improve productivity with the aim of maximizing profits.

New Five-Year Medium-Term plan



Strategies

(1) Automotive
 (2) "Cashless"/payment settlement
 (3) Robotics/IoT/RPA/cloud
 (4) Own-brand products and services

We will **focus management resources** on the fields

expected to experience the most growth over the next decade.

Targeted Management Indicators and Outlook for Fiscal 2023

	(hundreds of millions of yer						
KPI	2019/3	2024/3					
Net Sales	59,742	101,000 (1.7x)					
Operating Profit	6,902	15,200 (2.2x)					
Operating profit margin	11.6%	15.0%					
Operating profit per employee	2.16	2.60 (20% increase)					
ROE	24.6%	25%					

We will aim to achieve:

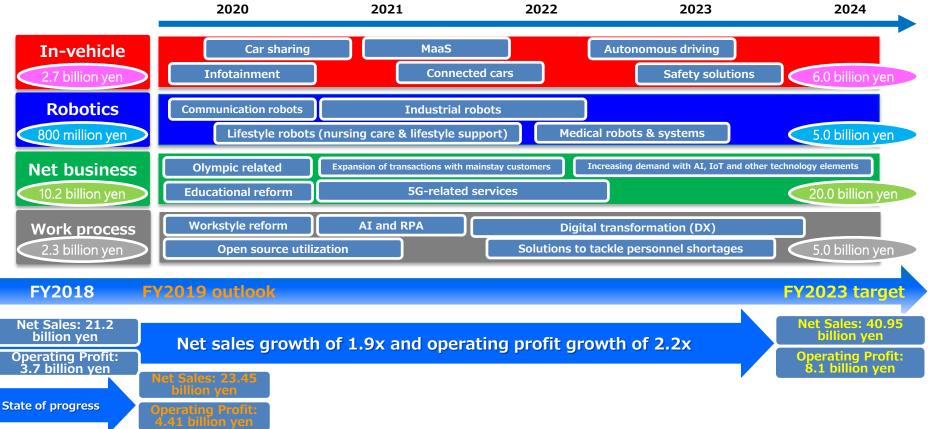
- ✓ Net sales of 101 billion yen
- Operating profit of 15.2 billion yen
- ✓ Operating profit margin of 15%
- ✓ Operating profit per employee of
 2.6 million yen

✓ ROE of 25%

1.Solution Design Business

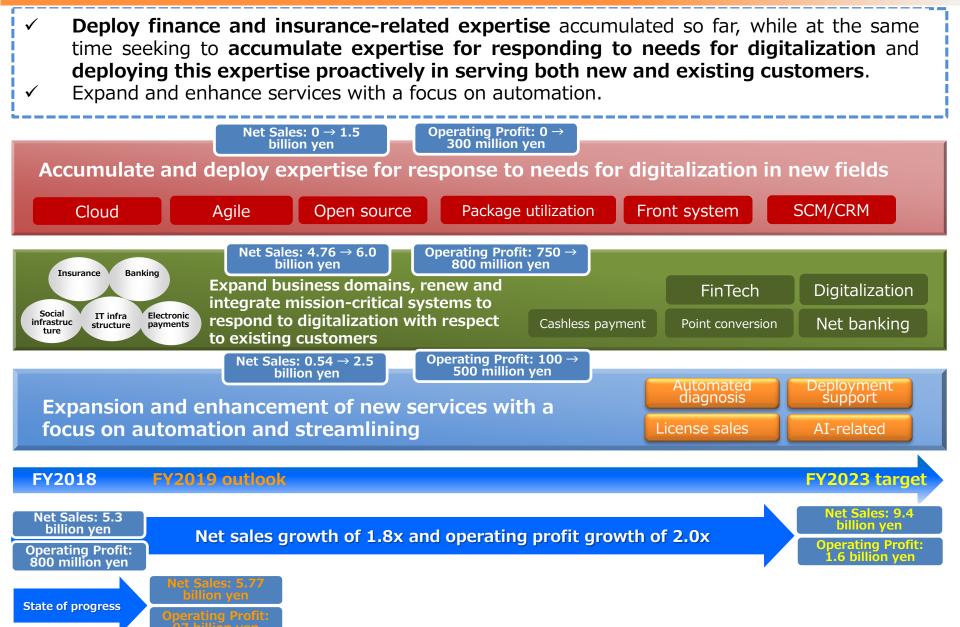


- Aim to expand business operations to a wide range of industries with technical support utilizing technological capabilities developed through service experience in the in-vehicle and net business fields, which have grown into core business areas.
 - Aim to expand business operations in the robotics industry, where demand is expected to increase due to personnel shortages and other such factors, based on our extensive development track record.
 - Also aim to expand business operations in the work process field by increasing our track record in developing work process systems, the need for which stems from factors such as personnel shortages, DX and replacement/renewal of legacy systems.



2. Framework Design Business



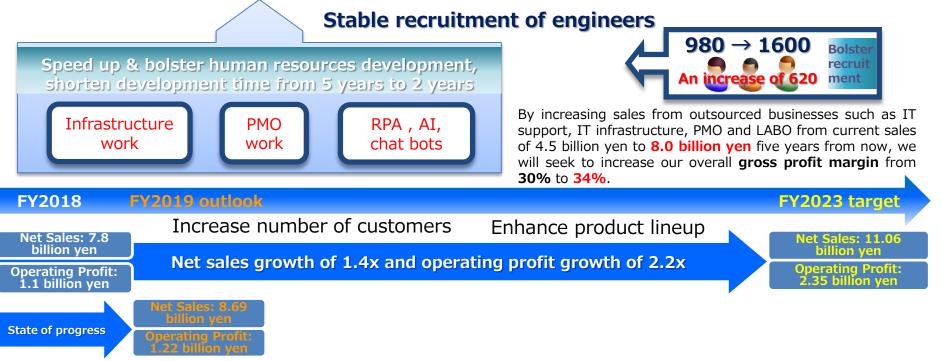


3. IT Service Business



Create and implement a new business model together with customers, and become a **transformational organization that raises corporate value** through continually tackling new challenges based on experiences and past results.

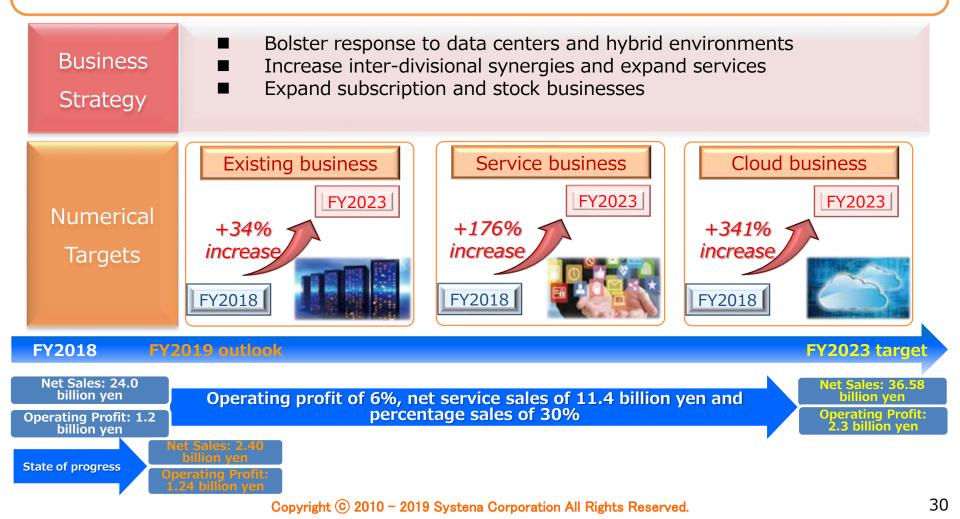
- We will engage in outsourced business operations on an individual service basis, with services such as IT support, IT infrastructure, PMO and LABO offering high added value based on expertise developed through various projects.
- As market trends become more short-lived and change drastically, we will shift to providing services to match essential (i.e. indispensable) parts and trends in order to link in directly with customers business operations.
- Most recently, we are working to increase customer number and sales by investing efforts into delivering new products and services such as AI, chat bots and RPA.



4. Solution Sales Business



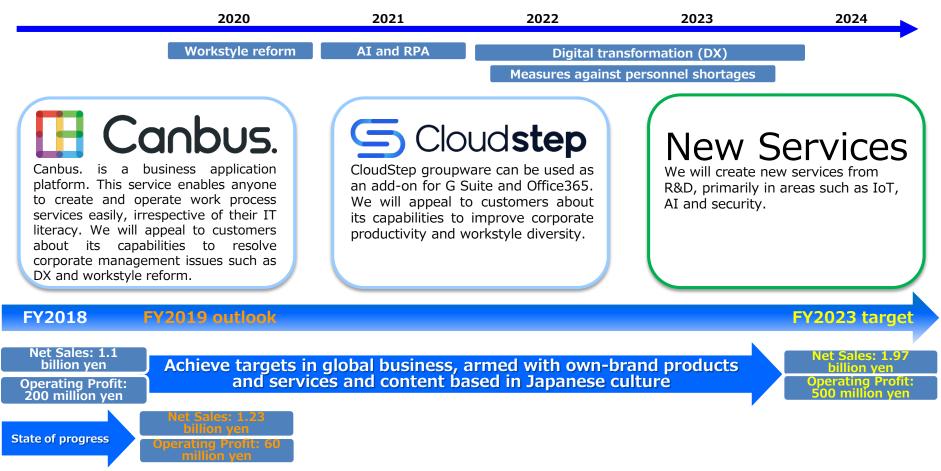
Provide solution services aimed at solving management issues faced by customers (such as improving productivity, reducing costs, and bolstering security) using Systena's overall sales capabilities in order to create and expand added-value business, and transform into **an ICT partner that supports customers' business operations**; and link this transformation on to a **continuous improvement in sales and profits**.



5. Cloud Business



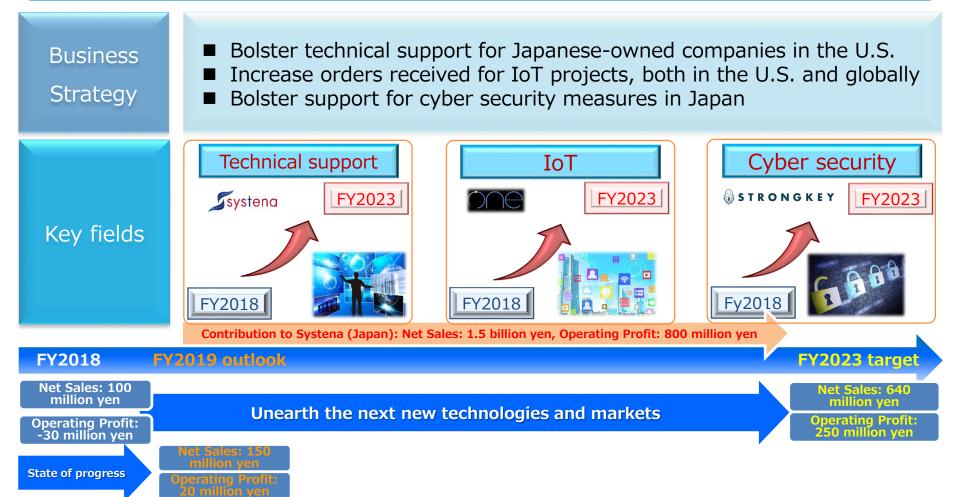
- Implement a high added-value subscription model, primarily for Canbus.
- Aim to achieve growth with high added-value business operations in the field of work process SI, utilizing the advantages of Canbus.
- ✓ Aim to expand and enhance new services and achieve further growth through research and development of new technology elements such as AI and IoT.



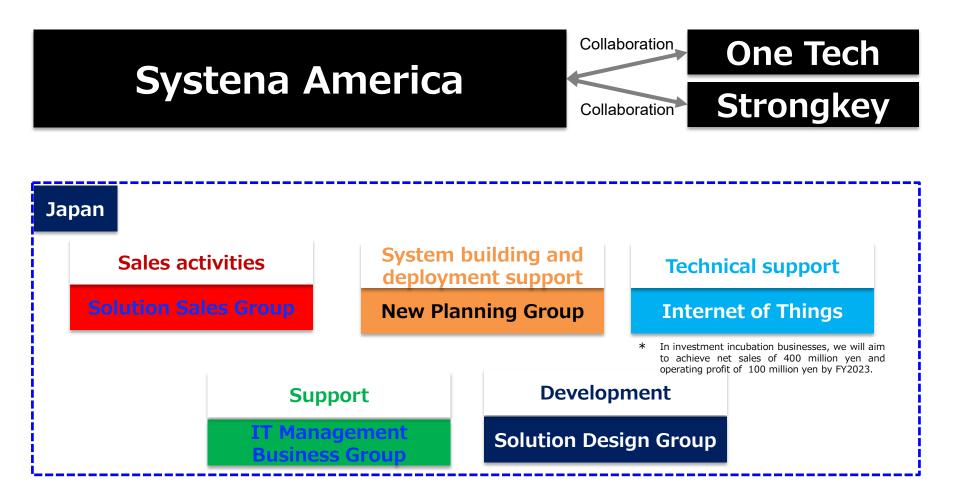
6. Overseas Business (Systena America Inc.)



- Aim to increase joint orders with OneTech in the continuously expanding field of IoT, based on technical support for Japanese-owned companies in the United States.
- Provide support for countermeasures against data leaks for public institutions and private sector companies in Japan, by providing the latest technologies including StrongKey cyber security products; and unearth new technologies and markets.



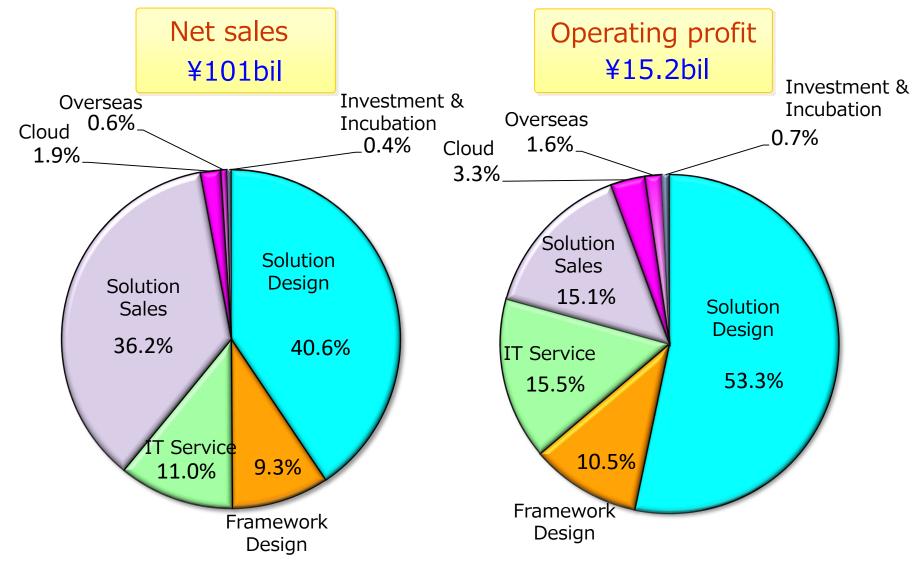




We will aim to consolidate the strengths of each division and deliver these services in Japan with an "All Systena" approach.



Composition of Net Sales and Operating Profit by Segment



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ALL Systena

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Making digital society a happy society. Systena IT Services



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The earnings forecasts described in this document and mentions of future events are predications based on the information available at the time of publication, and may incorporate uncertain factors. Please note that actual business performance can fluctuate due to various factors including changes in the economic or business environment.

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